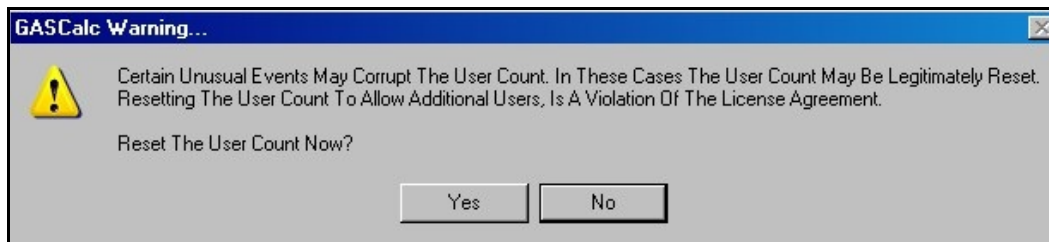


The number of Users that can simultaneously run the GASCalc software is dependent on the license style purchased. This number is referred to as the Application Limit. A Single-User License allows only one User at a time. A Limited Network License allows a fixed number of Users, which is dependent upon the purchase agreement. Licenses with an unlimited number of Users are also available.

When GASCalc is executed, it checks the number of Users currently using the software. If the Application Limit is not exceeded, the software will be started. If the Application Limit is exceeded, a warning message will appear.

If GASCalc is abnormally terminated, the User count may become corrupt and GASCalc may erroneously report the number of current Users. If this occurs, select the *Reset User Count* menu item from the *Technical Support* submenu of the *Help* menu list.

A warning message will appear.



Select the appropriate response.

## Getting Help

---

**Hours** - Our normal work hours are 8:00 A.M. to 5:00 P.M. Mountain Time, Monday through Friday. However if you have a problem, please try at any time, we may be in.

**By Telephone** - Telephone: (719) 578-9391

Toll Free (US Only): 1-800-391-9391

**By Email** - [help@b3pe.com](mailto:help@b3pe.com)

**By Website** - [www.b3pe.com](http://www.b3pe.com)

